

Our consultants have developed a series of solution suite that provides continuous monitoring for revenue assurance for the telecommunication industry. This solution can be put into use quickly and easily resulting in immediate time and financial savings. The Revenue Assurance Solution Suite harnesses the robust functionality of ACL software into powerful exception tests that can be customised to address unique situations.

### **Integrated Revenue Management Solution (IRMS)**

- SMS reconciliation between Switch, Mediation, BP, IN.
- Call charges validation.
- SMS rates validation.
- Feature reconciliation between different systems-switch, BP, etc.
- Value Added Services cost provisions.
- SMS MT reconciliation between Mediation/BP.
- Deletion of non revenue earning customers from premium services.
- Forfeiture checks - checking of forfeiture report with the balance report of eligible subscribers.
- CAP3, T22 Reconciliation.
- Distance Matrix Validation Reconciliation.
- Downloads hygiene check.
- Rental Validations - IN Service Class Rentals.
- Tapout vs. Mediation.
- Grace validation - Calls made / SMS sent during Grace.
- Negative balance tracking.
- Roaming Rental Deduction.
- Increase in validity without Recharges.
- Codes reconciliations: Arbor / Switch / IN / Intec.
- B NO Reconciliation (Called Party Reconciliation).
- Revenue trend mapping.
- Rental date logic check.

### **Integrated Customer Care Management Solution**

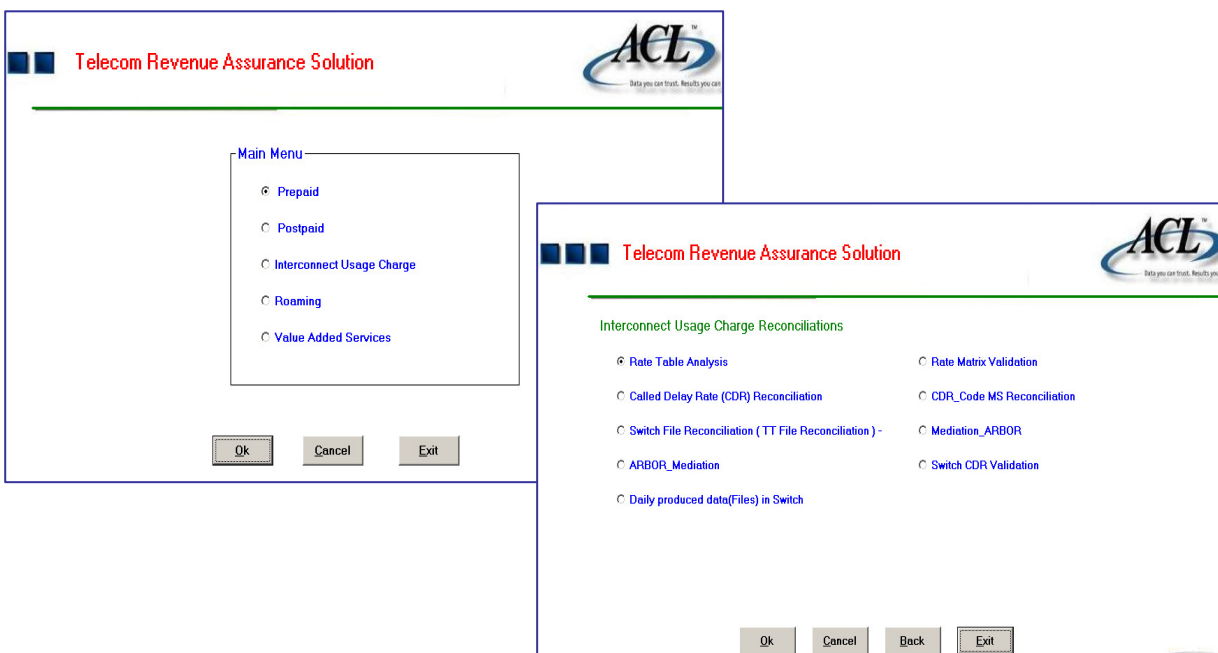
- Calculation of bad debts.
- Subscriber Forms collected to Activations done.
- Subscriber Forms collected to Address verifications done.
- Adjustments Audit-user id authentication to adjustment integrity.
- Collection bucket allocation.
- Barring/Unbarring reconciliation.
- Welcome calls data reconciliation with activations.
- TAT analysis for various activities.
- Vendor bill validation.
- Postpaid customers and billed customers reconciliations.
- Prepaid Forms collected to Activations.
- Upselling data validation.
- Regulatory compliances-check on bulk activations, usage, etc.
- Tracking usage of customers and giving different analysis.
- Exposure tracking.
- Billable accounts vs. BIP.

## Revenue Risk Management (RRM)

- Post Paid controls.
- Prepaid Paid controls.
- Hygiene On Address verification process.
- Credit limits check.
- Bad debts provisioning process.
- Authentication of Revenue Reversal process.
- Bill Payment process analysis
- Compliance issues.
- Check on barring, unbarring.
- Employee usage on cards.
- Usage on test cards available with operators.
- Process efficiency checks.

## Billing Validation

- Billing check for different buckets – calls, sms, value added services.
- Hygiene check of data flow between switch and Billing Plans.
- Application of all Billing Plans.
- Feature reconciliation between switch and Billing Plans.
- Hygiene check on vas downloads charging.
- Check on recurring charges.
- Mapping with rated Call Data Records to ensure correct billed amount.



*The Prodigy Group is a premium total solution provider offering IT solutions on Audit & Compliance, Risk Management, Internal Control Management, IT Security Management and IT Risk & Governance. Prodigy's extensive expertise and experiences brings about the development of holistic GRC solutions that facilitate customers in managing their commitments and obligations better, improving internal business processes. Transformed around the themes of simplicity and usability, our solutions have been proven and tested in many established organisations, giving clients confidence in the reliability, accuracy, and integrity of the data underlying the increasingly complex business operations.*

For more information, please contact:

**Prodigy**

Data Solution

**The Prodigy Group**

Singapore : (65) 6569 5855

Malaysia : (60) (3) 2283 5050

Indonesia : (62) (21) 4585 0778

Hong Kong: (852) 2815 5606

enquiry@prodigy-group.com

www.prodigy-group.com